

# **Robot Coupe<sup>®</sup> U.S.A., Inc.**

P.O. Box 16625, Jackson, MS 39236-6625  
264 South Perkins Street, Ridgeland, MS 39157  
email: [info@robotcoupeusa.com](mailto:info@robotcoupeusa.com)  
1-800-824-1646

## **ROBOT COUPE U.S.A., INC. LIMITED WARRANTY**

YOUR NEW ROBOT COUPE PRODUCT IS WARRANTED TO THE ORIGINAL PURCHASER  
FOR A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE.

This LIMITED WARRANTY is against defects in the material and/or workmanship, and includes labor for replacement of defective parts, provided repairs are performed by an authorized service agency (see attached list). The CUSTOMER must inform the Service Agency of the possibility of warranty coverage and provide a copy of the dated sales or delivery receipt BEFORE WARRANTY REPAIRS ARE BEGUN. Replacement parts and accessories are warranted for ninety (90) days from the date of purchase when purchased separately and will be verified by dated sales receipt OR packing slip which lists that item. All parts or accessories replaced under warranty must be returned to the Service Agency.

THE FOLLOWING ARE "NOT" COVERED UNDER WARRANTY:

1. Damage caused by abuse, misuse, dropping, or other similar incidental damage caused by or as a result of failure to follow assembly, operating, cleaning, user maintenance, or storage instructions.
2. Labor to sharpen and/or parts to replace knife assemblies or blades which have become dull, chipped, or worn due to normal use.
3. Material or labor to renew or repair scratched, stained, chipped, dented or discolored surfaces, blades, knives, attachments, or accessories.
4. Transportation charges to or from an authorized service agency for repairs of a machine designated as "CARRY IN SERVICE" (table top models). NOTE: R4N/R6N are now field service units.
5. Labor charges to install or test attachments or accessories (i.e., bowls, cutting plates, blades, attachments) which are replaced for any reason.
6. Charges to change Direction-of-Rotation of Three Phase electric motors (INSTALLER IS RESPONSIBLE).
7. **SHIPPING DAMAGE IS NOT COVERED BY WARRANTY.** Visible and hidden damages are the responsibility of the freight carrier. The consignee must file a damage claim promptly against the carrier, or upon discovery in the case of hidden damage.

KEEP ALL ORIGINAL CONTAINERS AND PACKING MATERIALS FOR CARRIER INSPECTION.

Robot Coupe U.S.A., Inc., Robot Coupe S.A. or any of their affiliates, distributors, officers, directors, agents, employees, or insurers will not be obligated for consequential or other damages, losses, or expenses in connection with or by reason of the use of or inability to use the machine for any purpose.

**THIS WARRANTY IS GIVEN EXPRESSLY AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, FOR MERCHANTABILITY AND FOR FITNESS TOWARD A PARTICULAR PURPOSE AND CONSTITUTES THE ONLY WARRANTY MADE BY ROBOT COUPE, U.S.A., Inc.**



## Machine Warranty Type

<b>2-4 Series Service</b>	If the machine is found to have a manufactures defect within 1 year Robot Coupe will only replace the defective item free of charge, not the complete machine. <b>No warranty repair at Robot Coupe USA Authorized Service Agency.</b>
<b>Factory Repair</b>	If the machine is found to have a manufactures defect within 1 year Robot Coupe will replace the machine free of charge. <b>No warranty repair at Robot Coupe USA Authorized Service Agency.</b>
<b>Carry In Service</b>	Machines must be carried or shipped to the nearest Robot Coupe USA Authorized Service Agency at customer expense for warranty repair
<b>Field Service</b>	Robot Coupe will pay travel charges up to 2 hours total and mileage up to 120 Miles total or 200KM total for warranty service.

**All Warranty Repair Service is governed by the terms and conditions of Robot Coupe USA One Year Limited Warranty**

<u>Model</u>	<u>Description</u>	<u>Warranty Type</u>
<b><u>Immersion Blenders</u></b>		
All models	Immersion Blenders	Factory Service
<b><u>2-4 Series Machine</u></b>		
Blixer 2	Tabletop Bowl Cutter	2-4 Series Service
Blixer 3	Tabletop Bowl Cutter	2-4 Series Service
Blixer 4	Tabletop Bowl Cutter	2-4 Series Service
R100 Series	Tabletop Bowl Cutter / Veg Prep	2-4 Series Service
R2 Series	Tabletop Bowl Cutter / Veg Prep	2-4 Series Service
R301 Series	Tabletop Bowl Cutter / Veg Prep	2-4 Series Service
R401 Series	Tabletop Bowl Cutter / Veg Prep	2-4 Series Service
R402 Series	Tabletop Bowl Cutter / Veg Prep	2-4 Series Service
<b><u>Carry In Machine</u></b>		
J80 Series	Tabletop Juicer	Carry in Service
J100 Series	Tabletop Juicer	Carry in Service
C80	Tabletop Sieve	Carry in Service
<b><u>Large Tabletop/Floor Machine</u></b>		
5 R-Series/Blixer	Tabletop Bowl Cutter / Veg Prep	Field Service
7 R-Series/Blixer	Tabletop Bowl Cutter / Veg Prep	Field Service
CL Series	Veg Prep	Field Service
8-60 Series VCM/Blixer	Floor Bowl Cutter	Field Service

Parts and Accessories purchased separately carry a 90 Day Warranty